The ClearView Difference

When you need specialist security systems and service, talk to ClearView - we understand the needs of the modern police force.

Since 1996 we have supplied and serviced many security systems for police forces throughout the UK. From our specialist equipment, such as interview recording and CCTV decoding, through to our fully integrated custody systems; we can find the right solution for your police force’s requirements.

ClearView’s products are designed and manufactured at our Chelmsford HQ. Once installed, your security system is supported by a team of over 50 highly trained ClearView engineers. This ensures minimum downtime of your security system as we achieve an industry-leading 98% response rate on our customers’ SLAs.
ClearView Security Systems

ClearView design, install and maintain the physical and electronic security systems for hundreds of police buildings in the UK - These systems include, access control, CCTV, intercom and affray/panic alarms as well as perimeter security including gates, barriers and fencing.

We specialise in:

- Bespoke systems to meet your requirements
- Maintenance to keep your systems in peak condition
- Exceptional after-sales service – 24/7, 365 days a year
- Comprehensive training for you and your staff
- Rapid response

Our unrivalled expertise gives us an in-depth knowledge of physical and electronic security systems. This ensures our after sales maintenance service is second to none.

Custody suite security

We provide custody security systems to hundreds of police stations around the UK. These help maximise cell availability and minimise the workload of your custody officers.

You can now use a single computer screen interface to manage all your security systems, such as:

- CCTV
- Intercoms
- Access Control
- Affray Alarms
- Intruder Detection
- Fire Detection
- Lighting systems

Our network technology means that you can access that interface from any workstation in your building, or even remotely via tablet or smartphone.

PACE Interview Recording

We understand that you need clear and accessible video and audio interview systems. We have been developing standalone and mobile technologies for 20 years. Our recorders are used by police forces throughout the world and are fully compliant with PACE and Home Office guidelines. Designed with your needs in mind, they are simple enough for any member of your team to use, with one touch recording and playback.

“Chelmsford custody suite has a system which brings together all the different electronic aspects of custody and enables operators to see what is going on from a central location.”

Chief Inspector Joe Wrigley - Essex Police Force

Call our customer service team today on 01245 214 104
Easy Processing of Evidential CCTV

Evidential footage from CCTV cameras has become synonymous with law enforcement. Our software can automatically identify and decode analogue multi-plexed and digital CCTV formats for easy review, processing and presentation within the Criminal Justice system.

Peace of Mind

ClearView offers a maintenance service which best fits your needs and requirements, whether your system was installed by us or not. All our maintenance packages offer reactive and preventative maintenance as well as telephone support for you when you need it.

Reactive Maintenance

ClearView attend around 700 reactive service calls a month to our police customers and we achieve a 98% response rate against our customer SLAs. In the event that a fault is reported to us, an engineer will be assigned to your service call and a site visit will be arranged immediately or at a time that is most convenient for you.

Preventative Maintenance

Effective and regular maintenance of your security system or PACE evidential equipment is essential to ensure that it remains reliable at all times. Regular maintenance will enable potential problems to be identified at an early stage so that appropriate action can be taken.

Remote Monitoring

Our in-house engineers can monitor your security systems remotely. The benefits of remote monitoring are:

- 24/7/365 monitoring of your system
- Resolution of system issues without a site visit
- Quick diagnosis of the problem

“Each and every one of the engineers were extremely professional and courteous. I would request ClearView over any other security service in the future as I know I can just leave them to it.”

Steve Skinner – Wandsworth Custody

email us at enquiries@clearview-communications.com
Maintenance and Support
Whether it’s your PACE recording equipment or your complete premises security system, our number one priority is to ensure it is working effectively and continuously. Having your system regularly maintained not only ensures peace of mind, but will prolong its life.

- Over 50 experienced engineers
- Operations centre open 24/7, 365 days a year
- All engineers DBS checked and SC2 level security cleared
- Rapid response capability
- We can maintain all equipment – whoever installed it
- Loan equipment available if required

At ClearView HQ we have our own workshop and test facilities. This means that we are able to repair the majority of the elements of your security system in-house, saving you time and money. Our technicians are proud to deliver repairs in industry-leading turnaround times, ensuring that you receive excellent customer service.

ClearView’s Pedigree
You can be assured that ClearView will support you for the long term. The company was founded in 1996 and operates from its own freehold 2,000m² premises.

Find out more at clearview-communications.com

The ClearView Difference
We are committed to giving you, our police customers, the most cost effective security solution for your needs.

- Best advice: right system, first time
- Best reaction time: rapid response
- Best engineers: more than 50 highly qualified engineers
- Best training: ensuring you use the equipment correctly, safely and effectively
- Best products: we select the most appropriate products to meet your needs
- Best value-for-money: cheapest isn’t always best, we aim to be cost effective