



## Integrated Custody Systems Essex Police



- CCTV
- Intruder Detection & Alarm
- Perimeter Surveillance
- Access Control and Intercoms
- Automated Gates and Barriers
- Public Address
- Fire Detection
- Integrated Security Systems

“Chelmsford custody suite has a system which brings together all of the different electronic aspects of custody and enables operators to see what’s going on from a central control desk. This increases efficiency and allows officers to return to their street patrols quickly.”

*Chief Inspector Joe Wrigley - Essex Police Force*

### Contact us for more information:

ClearView Communications Ltd  
Widford Industrial Estate  
Robjohns Road  
Chelmsford  
Essex CM1 3AG  
United Kingdom

t 01245 214104

e [info@clearview-communications.com](mailto:info@clearview-communications.com)  
[www.clearview-communications.com](http://www.clearview-communications.com)

### Objective:

Essex Police wanted to extend and refurbish the custody suite at Chelmsford Police station, increasing the number of cells from 11 to 15. They took this opportunity to implement a state-of-the-art security system enabling officers to electronically oversee all aspects of the suite.

### Requirements:

Inspector Debbie Grafton, who has worked in the custody centre for six years, said: “Our main concern is the care of detainees, they are not necessarily criminals. Many detainees are addicted to drugs or are alcohol dependant and there’s a very high proportion of people suffering from mental health problems - so we need to make sure that we look after them.” The requirements included:



- access control, cell intercoms and affray alarms
- high specification cameras and control system
- value for money equipment to fit within the budget
- real-time “li-sync” video and audio
- toilet control to prevent evidence being flushed
- multiple viewing locations

### The ClearView Solution:

ClearView understood that the welfare of detainees was a priority and designed, installed and maintained a fully integrated security system meeting all of the above requirements, all controlled from a single user interface. Several control screens allow for staff to manage and reset events like intercom calls and panic alarms on an interactive site map.

Vandal-resistant microphones record clear audio and cell cameras are integrated into the cell light fitting to provide a protected 90 degree view, with privacy masking.

**If you are interested in a bespoke security system to effectively meet all your requirements, protected by on-site reactive and preventative maintenance support, please call now on 01245 214104.**

