



Police Security Systems Service Support Metropolitan Police Service



- CCTV
- Intruder Detection
- Perimeter Surveillance
- Access Control and Intercoms
- Automated Gates and Barriers
- Public Address
- Fire Safety
- Integrated Security Systems

“Each and every one of the engineers were extremely professional and courteous. I would request ClearView over any other security service provider in the future”

Steve Skinner - Custody Sergeant

Contact us for more information:

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Objective:

The MPS (Metropolitan Police Service) has thousands of different electronic security systems on their estate of nearly 600 buildings in London. The organisation wanted to support these systems with reactive and preventative maintenance operating to a fixed annual budget with clearly defined SLAs (Service Level Agreements) and KPIs (Key Performance Indicators).

Requirements:

- One provider for all security and recording equipment maintenance
- A reduction in reactive response times
- Comprehensive planned preventative maintenance programme
- Monthly presentation of SLAs and KPIs
- A reduction in annual service support costs

The ClearView Solution:

ClearView was invited to compete in a tender against several of the largest UK specialist electronic security providers to fulfil these requirements.

The solution offered the MPS the most effective service at the most cost effective price. As a result, ClearView engineers support the force's security systems at a fixed annual rate. An extensive range of technologies are maintained from state-of-the art IP-based access control and intercoms, through to analogue audio cassette recording.

ClearView operates a 24 hour a day, 7 days a week call handling centre. Once a fault is reported the call is responded to by one of ClearView's team of area based reactive engineers who can respond within four hours to any fault.

If you are interested in a bespoke security system to effectively meet all your requirements please call now on 01245 214104. We will be happy to provide you with more information.

