



Remote Monitoring - A Response from NSI approved Alarm Receiving Centre



24 Hour Protection

Benefits

- Reduced monitoring costs
- Grade 4 standard
- Meets insurance requirements
- Remote CCTV viewing and PTZ camera control
- Two way audio to communicate with intruders and speak to callers
- Remote control of gate and door opening
- Immediate key holding response
- Remote fault diagnostics and rectification
- Faster response times
- More frequent preventative maintenance checks
- Full audit trail
- Monitoring of equipment (e.g. battery charge and DVR operating temperature)

Simply protected for complete peace of mind

Having your premises remotely monitored provides you with the peace of mind that your building is completely secure even when you're not there. ClearView offer a fully managed remote monitoring solution for your intruder, fire, CCTV, access control and intercom systems.

How it works

Your fire and security systems connect directly to our Alarm Receiving Centre (ARC). In the event of an alarm being triggered, the ARC operators will assess the nature of the incident and contact the appropriate emergency service or keyholder.

If required, we can organise the immediate attendance of a trained security operative to meet NSI and insurance company requirements.

Simple IP Connection

ClearView increases the effectiveness of your fire and security systems. Rather than having a 'dial-up' landline as the monitoring connection, we use your internet network (IP) along with a second mobile phone connection (GPRS) to ensure your systems are permanently connected and can transmit alarm signals instantly.

Using two different methods of communication provide a reliable, fail-safe system exceeding the 99.99% availability required by insurance companies and the EN specification for Grade 4 intruder alarm systems.

24 hour protection

By upgrading to this dual path system, you will have complete protection, 24 hours a day, 7 days a week.



ClearView Communications are specialists in:

- CCTV
- Intruder Detection
- Perimeter Surveillance
- Access Control and Intercoms
- Automated Gates and Barriers
- Public Address
- Fire Safety
- Integrated Security Systems
- Police compliant equipment

The benefits of remote monitoring

- A dual-path managed service from alarm panel to monitoring centre with full audit trail
- Insurance company approval
- No connection charges; no call charges on either path
- Remote maintenance and management for security components resulting in more frequent preventative maintenance, faster fix times and reduced costs
- A flexible service compatible with any IP, mobile network or land line provider
- Dual path - EN Gade 4, 3 & 2 signalling compliant

Remote Maintenance

Ensuring you are continuously protected, ClearView can often re-set or repair your systems remotely saving you time and money by avoiding a site visit.

We can diagnose, notify and resolve many problems before they become faults, ensuring you get a quicker, more effective and reliable response.

Since preventative maintenance checks can be undertaken remotely we can provide monthly testing of your alarm system rather than the minimum NSI NACOSS requirement of twice per year.

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If you are interested in remote monitoring for your fire and security systems, please call now on 01245 214104 or email enquiries@clearview-communications.com